



Quality Warranty

I. PURPOSE

Maxxis hereby provide this Quality Warranty for the purpose of customer satisfaction on Maxxis products and services and the guarantee of product quality and customers' rights.

II. SCOPE OF APPLICATION

This Quality Warranty is applicable to the products produced of sold by Maxxis, where fault, damage, and other defects incurred after sale and to all return goods which are accepted by Maxxis.

III. DEFINITION

The warranty period covers from tire manufacturing date and valid within 5 years. Claim will be accepted if the defect incurs when the tread depth remains above T.W.I.

IV. GRADES AND DEFINITIONS OF INSPECTION RESULT:

Damages of claim tire will be graded as CLASS A or CLASS B as per the inspection results. The definitions are hereby indicated as under:

- (1) **CLASS A:** Damages that are resulted from mal-production or undeterminable damages which incur under normal use and are judged by the inspectors as compensatory.
- (2) **CLASS B:** Damages that are resulted from improper use of clients, including external factors, and failures to use, manage, and maintain. The damages which are reviewed and confirmed by inspectors as the liability of customers will not be compensated.


MR. KEVIN CHANG
Sale Managing Director
MAXXIS INTERNATIONAL (THAILAND) CO., LTD.



100% QUALITY 100% SERVICE 100% TRUST